

By completing and submitting a booking request, you are confirming your agreement to the terms and conditions set out by Marick.

For the purposes of clarification, the contracting party shall be Marick Communications (as the event provider) and either you or your employing organisation (as the event attendee/event booker).

Payment terms

Payment terms are strictly 30 days or before the event – whichever is closest. We reserve the right to refuse entry if payment is not received before the event. If your registration is at short notice, we will require payment by credit card to secure your place.

Payment can be made at the point of booking by Credit Card. If you are unable to pay by credit card, you can also request an invoice which can be paid by Bank Transfer. If you subsequently opt to pay an invoice by credit card, we accept business credit cards only and this is subject to a 3% card processing fee on invoice total.

Please quote your invoice number on payments.

Cancellation and postponement policy

All cancellations, alterations or amendments must be received in writing to: register@royceconference.com

We can accept a replacement delegate if you are no longer able to attend.

Refunds are available on the following basis only:

Cancellation by 22nd June 2025 - 50% refundable minus a £10.00 administration fee

Cancellation 23rd June 2025 onwards - Non-refundable

Marick Communications reserves the right to cancel an event. In this case, you will receive a full refund of the fee paid. In the event that Marick Communications postpones an event for any reason and the delegate is unable to attend on the rescheduled date, you will receive a full refund of the fee paid.

Marick Communications is not responsible for any loss or damage as a result of alteration, cancellation or postponement of an event.

Liability

Marick Communications does not accept liability for any injuries or losses of any nature incurred by delegates and /or accompanying persons, nor for loss or damage to their personal belongings.

Management of personal data

The data supplied through the registration process will be used for the purposes of organising the event only and for communicating important and relevant information to you.

All data submitted will be held, subject to The Data Protection Act 2018, for one year after this event. You can withdraw or amend your consent at any time, please contact us at register@royceconference.com.

For some events, we will provide delegates with a list of delegate names and their organisation. If you do not wish to be included, please contact us at register@royceconference.com. We will never share personal contact information.

Photographs and Videos

For some events, we may have official photographers and videographers at the event. Any official photographs or videos will be used solely for the purpose of promoting this and similar events via digital and conventional media.

You can withdraw or amend consent at any time by submitting a request, along with an identifiable photograph of yourself to register@royceconference.com